



Wi-Fi Hotspot Lending Policy & User Agreement

The Edgartown Public Library lends Wi-Fi Hotspots to CLAMS library card holders ages 18 and older with library cards in good standing (i.e., the patron's library card is not blocked due to unpaid bills or lost material). Only one hotspot is allowed per household. The lending period is two (2) weeks. Devices may not be reserved or renewed. The Library reserves the right to refuse service to patrons who abuse equipment or who are repeatedly late in returning electronic devices. The Library is not responsible for any liability, damages or expense resulting from use or misuse of the device, connection of the device to other electronic devices, or data loss resulting from use of device.

Once a hotspot is checked out to a patron, it becomes the responsibility of that patron. Any changes in condition or content while in the patron's care will be the patron's responsibility. The patron is responsible for damage, loss, or theft. This device should not be used outside of the continental United States. If the device is used outside of the continental US, it is subject to a \$500 roaming charge which the patron will be responsible for, and the patron will also be permanently banned from borrowing all devices. Patrons should have a basic working knowledge of the device upon checkout, which library staff can provide. If any technical problems are encountered, patrons should return the device immediately.

Initial the following:

- ___ Borrowers will adhere to the library's internet acceptable use policy when using the mobile hotspot.
- ___ On the day after the due date, the device will be remotely disabled, making it unusable.
- ___ Devices should be returned during the library's open hours. Devices should never be returned to another library or returned in the book drop. The hotspot will be examined to ensure it has not been tampered with. If damage to the device is discovered by library staff, the full cost of replacement will be added to the patron's account.
- ___ The full replacement cost will be charged for a hotspot that is more than 30 days overdue. Damaged devices or parts will be charged at full replacement cost. Patrons are responsible for full replacement cost if the device or any parts are lost, stolen, damaged, or otherwise not returned.

___ When a patron returns a hotspot, they must wait twenty-four (24) hours before attempting to check one out again. When a patron returns a hotspot past its due date, they must wait one week before attempting to check one out again.

___ If the borrower fails to pay the full replacement cost for a lost device, their account will be blocked. Three (3) late returns for any device checkout will result in being permanently banned from borrowing all devices.

By checking out a library hotspot, I (1) understand and agree to these rules of use, (2) accept the above loan policy, and (3) will return this equipment to the Edgartown Public Library in good working condition and free from damage on or before its due date. Refer all questions regarding this policy to the Edgartown Public Library at 508-627-4221.

Addendum for T-Mobile Hotspots

These hotspots have been paid for with ARPA/IMLS funds. The MBLC cannot accept reimbursement, and we do not wish the fear of loss and a consequent heavy replacement fee to be a disincentive for users that need hotspots to borrow them. MBLC will replace a reasonable number of lost or damaged hotspots.

The MBLC requires that patrons first request filtering to be disabled, and that, if requested, filtering must be turned off.

Disclaimers:

- The Library is not responsible for any files, data or personal information accessed/transmitted using the hotspot.
- The Library will have no liability for direct, indirect or consequential damages related to the use of the mobile hotspots, including loss of data, or privacy invasions. Those who use the hotspots do so at their own risk and assume full liability for their actions.
- Hotspot users are accessing the internet through the T-Mobile network, not the Library's network.
- Illegal acts involving Library equipment or services may also be subject to prosecution.

Signature

Date

Printed Name

*Adopted September 2, 2020 by the Edgartown Library Board of Trustees
Revised August 12, 2021 by the Edgartown Library Board of Trustees*